



TO: Riverside County Permitted Ambulance Providers
Applicable Medical Facilities

FROM: Bruce Barton, REMSA Director

RE: Non-emergency ambulance service in City of Riverside

DATE: October 14, 2010

The Riverside County Emergency Medical Services (REMSA) has received inquiries on Riverside County permitted ambulance providers conducting business in the City of Riverside.

The Riverside County EMS Plan establishes Exclusive Operating Areas (EOAs) for emergency and Advanced Life Support (ALS) ambulance service. Facilities within Riverside County that require non-emergency ambulance service are not constrained by the County's EMS Plan or its Ambulance Ordinance (County Ordinance No. 756) from selecting any permitted non-emergency ambulance service operator of their choice. It is REMSA's position that the selection of a permitted ambulance provider and level of patient care service provided always be based upon patient needs.

Possession of a REMSA ambulance permit issued pursuant to the County's Ambulance Ordinance authorizes an ambulance provider to provide non-emergency ambulance services throughout Riverside County, including all Cities within the County. Also pursuant to the County's Ordinance, a permitted ambulance provider is required to transport patients to or between medical facilities in conformance with applicable state, federal and local laws and regulations.

If you have any questions please contact James Lee at 951-358-5029.