



**TO:** All System Providers and Individuals

**FROM:** REMSA

**RE:** Changes in Certification, Authorization, and Accreditation Processes

**DATE:** May 5, 2015

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As announced at the March 23, 2015 PMAC meeting, there will be changes this year to REMSA's credentialing processes. While some members of REMSA have moved to the Riverwalk Parkway location, EMS credentialing services remain at 4065 County Circle Drive, Room 102, from 8:00 AM – 4:30 PM, Monday through Friday.

Some EMS employers batch their employee's credentials for submission to REMSA—a process that we encourage for all EMS provider organizations. However, if you work for an EMS provider organization that does not batch its employees' applications, you need to come to the EMS office to process your EMS credential, and we encourage you to make an appointment.

**As of June 15, 2015 we will be accepting applications by appointment only; individuals will not be able to come to the EMS office to get an EMS credential without first calling to make an appointment.**

Moving forward, we anticipate further changes as we prepare for an on-line credentialing system to be in place by the end of the year; relocating the credentialing staff to the Riverwalk Parkway office will be part of those changes, so please call our office -- (951) 358-5029 – at least one month prior to your expiration/renewal to learn how you can best attain your EMS credential.

If you have any questions regarding this subject or need further assistance in attaining your EMS credential, please contact Karen Petrilla at (951) 358-5029.

