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## EMS SYSTEM ADVISORY #2018-08/20

**TO:** Riverside County EMS System

**FROM:** Reza Vaezazizi MD, Medical Director   
Trevor Douville, Deputy EMS Administrator 

**SUBJECT:** Emergency Treatment Services (ETS) – Temporary Closure

**DATE:** August 20, 2018

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On Tuesday, August 21, 2018, beginning at 2200 hours, Riverside University Health System (RUHS) Medical Center Emergency Treatment Services (ETS) at 9990 County Farm Road, Ste. 4, Riverside, CA 92503 will undergo required maintenance for approximately 18-20 hours. During this time, ETS will have limited triage and emergency services. The Riverside County EMS Agency (REMSA) is working in partnership with RUHS to make system notifications. To support the operational needs of ETS, REMSA has approved ETS's request to be placed on Internal Disaster per [Administrative Policy 6103 – Ambulance Diversion](#). For the duration of this maintenance, all patients requiring transport under California Code Section 5150 will be transported to an alternate destination. Once ETS has completed the maintenance, REMSA will send out an EMS System Advisory and a ReddiNet message.

Riverside University Health System-Behavioral Health will be deploying additional field-based teams to reduce the impact on local Emergency Departments (EDs).

### **Community Response Evaluation and Support Team (CREST)**

**CREST** units work collaboratively with local Police and Sheriff Departments to decrease the need for inpatient hospitalizations as well as decreasing the amount of time that law enforcement personnel are dedicating to consumers in psychiatric crisis.

### **Regional Emergency Assessment at Community Hospitals (REACH)**

**REACH** units work collaboratively within community hospital emergency departments, to decrease the need for inpatient hospitalizations, as well as decreasing the amount of time that hospital medical staff is dedicating to patients in psychiatric crisis.

Hospital EDs and Law Enforcement are highly encouraged to contact the CREST and REACH Call Center to utilize these additional field-based teams.

If you have questions, please contact the **REMSA Duty Officer at (951) 712-3342**.

