With widespread community transmission of Novel Coronavirus (Covid-19), Riverside County Emergency Medical Services Agency (REMSA) Medical Director has approved the deactivation of REMSA Policy 2102. This will allow the Emergency Medical Dispatch center utilizing ProQA™ Medical Priority Dispatch System (MPDS) to discontinue using the EIDS Tool. We recognize that wide-spread community transmission of this virus at pandemic level has necessitated uniform use of standard Personal Protective Equipment by all EMS personnel during all types of medical responses. Because of this, the initial purpose of EIDS tool for early notification of responding personnel to a potential infectious patient is no longer beneficial.

If you have general questions, please contact the EMS Agency at (951) 358-5029, or for an urgent matter, the REMSA Duty Officer at (951) 712-3342