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## EMS SYSTEM ADVISORY #2021-12/7

**TO:** Riverside County EMS System

**FROM:** Reza Vaezazizi MD, Medical Director   
Daniel Bates, Deputy EMS Administrator 

**SUBJECT:** Emergency Triage, Treat and Transport (ET3) Pilot Program

**DATE:** December 7, 2021

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Effective December 13, 2021, American Medical Response (AMR) will begin utilizing REMSA Administrative Policy #3311 (*Emergency Triage, Treat and Transport (ET3) Pilot Program*), which allows for the transport of Medicare-insured, non-emergent patients to select non-acute care facilities. Policy #3311 also provides these Medicare-insured, non-emergent patients the opportunity to receive physician services by telehealth / Virtual Visit while still at the scene.

AMR is currently the only recognized ET3 enrolled transport provider in Riverside county. Additionally, only Medicare-insured patients who meet the criteria outlined in the Assess and Refer policy (#3312) may be transported to the select non-acute care facilities.

If you have general questions, please contact the EMS Agency at (951) 358-5029, or for an urgent matter, the REMSA Duty Officer at (951) 712-3342.

