CQI Leadership Team Meeting and HEMS  
January 21, 2021  
4210 Riverwalk Parkway, #300, Riverside, CA 92505

Attendance:

Lisa Madrid, REMSA  
Brian Harrison, Air Methods  
Lori Maddox, RUHS  
Leslie Duke, REMSA  
Nick Ritchey, REMSA  
Tony Espique, Air Methods  
Holly Anderson, Cal Fire  
Noelle Toering, RFD  
Dustin Rascon, REMSA  
Sudha Mahesh, REMSA  
Stephanie Dvorak, Cal Fire  
Bryan Hanley, REMSA  
Evelin Millsap, JFK  
Sean Hakam, REMSA  
Shane Race, Air Methods  
Sabrina Yamashiro, RCH  
Dr Reza Vaezazizi, REMSA  
Lisa Mackie, RUHS  
Dan Sitar, IVMC  
Henry Olson, REMSA  
Melissa Schmidt, Hemet Fire  
Thomas Wofford, EMC  
Richard Blumel, AMR  
Stan Hall, DRMC  
Christopher Linke, AMR  
Chris Madrid, Air Methods  
Ryan Besneatte, Mission Amb.  
Ronald Taggart, REACH  
Jennifer Antonucci, Murrieta F  
Catherine Farrokhi, REMSA  
Patrice Shepherd, REMSA  
Evelyn Pham, REMSA
<table>
<thead>
<tr>
<th>Agenda Item</th>
<th>Discussion</th>
<th>Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Introduction</td>
<td>Attendance is taken through the participants list on Microsoft TEAMS.</td>
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</tbody>
</table>
| 2. Discuss Previous Meeting Minutes | - HEMS dispatch information, will be meeting with the providers soon for updates  
- Policy Manual update and the launching of the new App  
- Still working through NEMSI 3.5  
- Base Hospital Audits have been pushed back to second quarter due to the COVID-19 surge  
- Working through Base Hospital logs issues. Change processes will be posted on the board for users to view when logging into Elite  
- CCT Module is up and running. Once it is published on the REMSIS level and implemented, providers will be notified | There were no objections to the October 15, 2020 CQILT meeting minutes. |
| 3. Action Items | | |
| 4. HEMS | HEMS data was displayed in charts and reviewed for all data in 2020.  
Inclusion criteria includes all air responses, 9-1-1 calls originating from Riverside County. Exclusions are IFTs and out of county origins. Going through the numbers, the driving cause for HEMS utilization was driven by distance and how much time will be saved over ground transport. Volume by month remained mostly consistent, except for a dip in April, that could be due to the start of the COVID-19 pandemic. Mercy Air had the highest number of flights, along with Desert Regional facility as the highest destination. Areas of documentation that could use improvement was medication use and destination. | Discussion. |
| 5. Case Review/Discussion | Riverside University Health System presented a case that adjudicated with needing improvement on communication and collaborative education. | Information only. |
| 6. System Issues | Medical cardiac arrest report was reviewed from quarter 2, 2019 to quarter 4, 2020. Data showed improvement is still needed for calling on scene. An emphasis was also put on STEMI center transports vs non-STEMI centers. The Committee discussed the importance of staying on scene to give good CPR and to avoid transporting patients during active CPR unless necessary. If transport is essential, they should be transported to a STEMI center. Data from quarter 2, 2020 showed an | Information only. |
increase in time, that could be due to the COVID-19 pandemic. Data from this quarter forward will continue to be monitored.

Traumatic cardiac arrest report was reviewed from quarter 1, 2019 to quarter 4, 2020. Discussion was had regarding reiterating our education to transport destinations.

REMSA is working on the CQI dashboards to have these reports up on SCOPE as a standing item soon.

### 7. Protocol/Policy Update

Updated draft policy manual for 2021 is live and posted on REMSA.US for users to view. The biggest changes to the manual was mostly formatting and the 4000 treatment protocol series.

REMSA is finalizing the Policy App that will be available to everyone for free. Individual users are encouraged to create their own profile when downloading the App. Upon installing the app, the user will be asked to provide their first and last name along with an email. The email option includes a request to be added to the mailing list to keep the user informed on any updates regarding the app. The App will also be available in a desktop version. Dustin Rascon previewed navigating through the App and the Committee expressed their excitement with how it looked and the ease of use.

### 8. Roundtable

Nick Ritchey brought forward the QI initiative with getting information from field, regarding transport unit. Bryan Hanley proposed sending out a short video for training purposes and a quick explanation of the transfer process and why it is important for ePCR record transfer and upload/download.

STEMI and Stroke education will be 30-minutes each and included in the upcoming Spring PUC training. Education for STEMI and Stroke will be done twice a year during PUC.

Next CQILT and HEMS meeting is on April 15th, 2021, from 9:00 a.m. to noon via Microsoft TEAMS.