CQI Leadership Team Meeting and HEMS
April 20, 2023

Attendance:

Lisa Madrid, REMSA
Sabrina Yamashiro, RCH
Dan Sitar, SWHC
Leslie Duke, REMSA
Robin Boardman, JFK
Zeke Foster, MD, Rivco Fire
Shanna Kissel, REMSA
Johnny San Nicolas, Socal EMS
Vanessa Hayflich, Air Methods
Thomas Wofford, Eisenhower
Andrew Pachon, MD, RUHS
Mike Doyle, RSO

Dustin Rascon, REMSA
Jade San Nicolas, Socal EMS
Suzee Kolodzik, AMR
Noelle Toering, Riv City Fire
Carla Bolowich, Cal Fire
Jennifer Antonucci, Murrieta Fire
Joe Silk, Cal Fire
Chris Douglas, Corona Fire
Joshua Johnson, CHP
Sudha Mahesh, REMSA
Ken Cardin, Morongo Fire
Sean Hakam, REMSA

Jared Szaroleta, Mercy Air
Holly Anderson, REMSA
Garland Carpenter, AMR
Chief Scott Philippbar, Cal Fire
Rich Valenti, Cathedral City Fire
Richard Blumel, AMR
Melissa Schmidt, Hemet Fire
Robert Fontaine, MV College
Lisa Kettunen, Mercy Air
Kelley Long, Corona Fire
Kristi Hinz, Cal Fire
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<td><strong>1. Introduction</strong></td>
<td>CQILT introduced themselves. Attendance was taken by a sign-in sheet.</td>
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<td><strong>Discuss Previous Meeting Minutes</strong></td>
<td>There were no objections to the January 12&lt;sup&gt;th&lt;/sup&gt;, 2023 CQILT meeting minutes.</td>
<td>Minutes approved.</td>
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| **2. HEMS** | HEMS dashboard and data  
- Has been updated and made more user friendly  
- Data is updated weekly on the dashboard  
- Added a drop-down menu for viewers to toggle data between 9-1-1 calls and IFT calls  
- Beginning in January, we stopped receiving calls that originated from out of county, that ended up in our county  
  - Will follow-up with the group on addressing this gap | Discussion. |
| **3. CQI review/discussion** | CORE Measure  
- CORE Measures have been updated to the State  
  - The 6 measures include:  
    - Transport of trauma patients to a trauma center  
    - Treatment administered for hypoglycemia  
    - Prehospital screening for suspected stroke patients  
    - Respiratory assessment for pediatric patients  
    - 911 requests for service that included a light and/or sirens response  
    - 911 requests for service that included a lights and/or sirens transport  
- CORE Measure review of HYP-1 (hypoglycemia)  
  - For State CORE measures, they will start running them like CEMSIS, and will auto export them within the next couple of years  
  - Our primary focus is to ensure that data is documented accurately in the correct spot and treatment is given appropriately  
  - To facilitate this, CQI category was created and shared to each agency with a request for agencies to complete at least 50% review in ImageTrend | Discussion. |

Narcan use review
Data was shared regarding usage and documentation concerns along with CQI category (Narcan usage) shared with a request for agencies to complete at least 50% review in ImageTrend. Qualifiers have been added at the end of 2022 to require documentation in the vitals section, now we just need to fine tune it and be more precise.

### 4. System Issues

**Update from Medication error group**

- Continued discussion on efforts made to reduce medication errors.
- Med error group discussed the benefits of the MACC Cross Check tool.
- A PowerPoint was presented to the team regarding the MACC tool:
  - Most agencies across the country use this tool the most
  - Two-person verbal procedure
  - Fast and simple, but also creates a procedural pause to ensure everything is correct
  - Everybody needs to be in agreement
  - Creates one more barrier to avoid med errors
- Discussed with the group, what would be the best way to implement this tool.
- A team is being created to develop education to be delivered.

**MCI updates**

- Chris Douglas, Corona Fire presented requested language change regarding adding language to increase awareness of the use of ribbon flagging for initial patient triage and sorting.
  - Getting tags on the patients in the treatment area prior to transport is a great way to track and organize
  - Flagging, with verbal consent from REMSA, is the current system used. Proposed goal is to get language in the policy itself.
- Proposed language to be inserted in Policy 3305, under Response
  - Red, yellow, green, black white colored flagging, may be used in place of the cal chiefs triage tag, whenever it is beneficial for expedited patient care and transport. If ribbon flagging is used by initial triage, re-triaging must take place when patient is moved into the treatment.
area. Once patient is moved into a treatment area, your re-evaluation, re-triage and prioritizing transport of patient must occur. All patients that have been given the ribbon tag, will have the ribbon tag removed and the cal chief triage tag will be placed on patient, patient will not be transported without being re-triaged, patient will not be transported with the ribbon still attached.

- Update: Firescope 2022 is updated on the app now
- Additional change, section d., the distinction of “ground” ambulance coordinator has returned with the 2022 Firescope FOG update
- CQILT motioned to proceed to push to PMAC
- Next PMAC will vote on adding language to policy

Preceptor list
- Discussion with agencies regarding having a County Preceptor list so everyone is aware of availability.
- The group agreed and will be working on implementing this in the County

Brainier
- The learning management platform is up and running
  - Anything education related that is distributed through REMSA will be on this platform
  - Agencies using Brainier will have access to give CE education hours through this platform, and provide training
- Still working on merging the logins with ImageTrend

5. Protocol/Policy Update

Discuss PUC
- 2 hours of BRN CE’s email sent out by Dustin
  - Need to fill out course evaluation to get the CE’s, for those who attended the Train the Trainer course
- Several agencies asked if the PUC information could be provided to the agencies prior to the Train the Trainer courses so that it could be reviewed prior, and the agencies would be more prepared in the training.
- REMSA will work on a better process to accommodate this request
### 6. Roundtable

**Roundtable:**
- Shift in roles at REMSA
  - Holly: CQI and unusual occurrences
  - Dustin: Policies
  - Leslie: Specialty care, unusual occurrences & med errors
  - Lisa: HEMS (with Henry), training and education, EMT and paramedic schools, base hospitals, and Narcan
  - Mike Moor: ePCR with Nick
- Regarding aspirin administration, Leslie asked the group how we should proceed to make improvements in documentation. The providers and REMSA will brainstorm new ideas on how to make these improvements
- Question regarding mandatory vaccines for paramedics
- Ken Cardin announced their partnership, Morongo Fire and REACH, first ground and air public and private partnership, went live in April
- EMS week upcoming in May
- Future meetings, if needed for space and location, reach out to Bob

Next CQILT and HEMS meeting is on July 13th, 2023, from 9:00 a.m. to noon. Location TBD.