

RIVERSIDE COUNTY



COMMUNITY HEALTH AGENCY • DEPARTMENT OF PUBLIC HEALTH
EMERGENCY MEDICAL SERVICES AGENCY

AMBULANCE ED WAIT TIME DATA

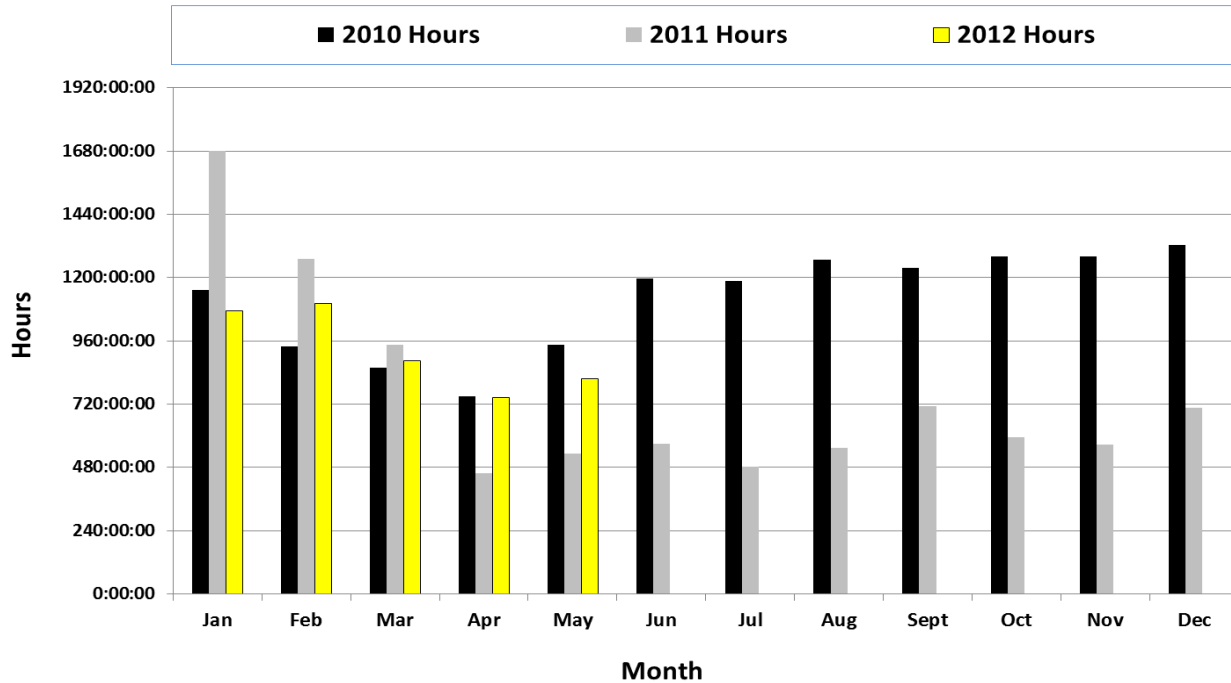
July 12, 2012

EMCC Report

RIVERSIDE COUNTY AMBULANCE ED WAIT TIME HOURS

Data provided illustrates total ambulance ED wait time hours by month for 2010-2012 by hospitals, Riverside County. To qualify for this chart the duration of the "Bed Delay" (BD) occurrence must be greater than 25 minutes and only the time period after the first 25 minutes is summed.

Riverside County Monthly Ambulance Wait Time Hours (2010-2012)



Prepared By: TDouville Riverside County EMS Agency

Total Hours* and "Bed Delay" (BD) Occurrences by hospital, Riverside County, 2010-2012

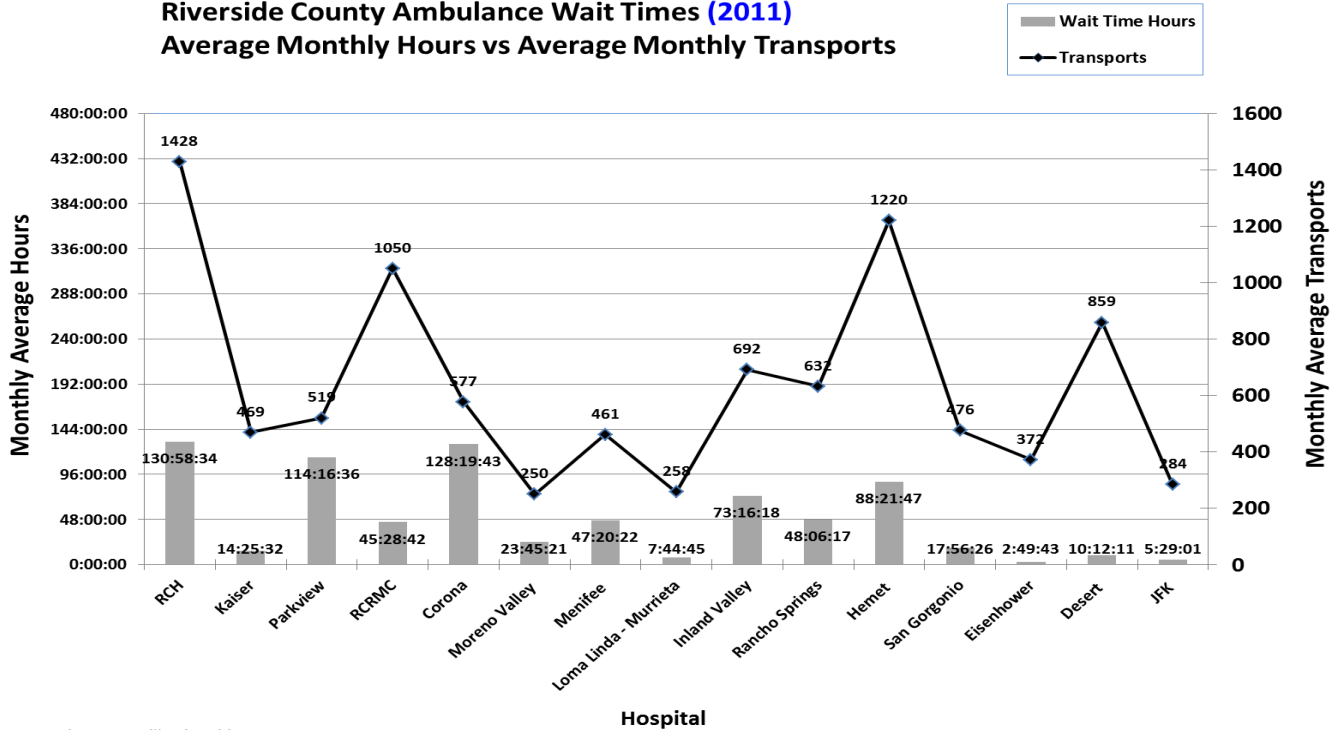
Hospital	2010		2011		2012 (Jan-May)	
	Total Hours	Bed Delay Occurrence	Total Hours	Bed Delay Occurrence	Total Hours	Bed Delay Occurrence
RCH	4492:02:14	8936	1571:42:46	3352	947:19:01	2115
Kaiser	228:13:15	779	173:06:25	559	65:19:00	193
Parkview	1408:19:41	2616	1371:19:18	2435	1078:06:22	1443
RCRMC	459:22:28	1390	545:44:19	1535	414:53:52	1014
Corona	1649:46:36	2634	1539:56:42	2550	636:12:17	1139
Moreno Valley	258:15:33	924	285:04:10	824	116:31:22	349
Meniffee	621:54:58	1542	568:04:22	1210	114:54:24	287
Loma Linda – Murrieta	NA	NA	61:57:57	179	88:52:32	239
Inland Valley	1772:47:13	3763	879:15:32	1671	343:59:06	756
Rancho Springs	1253:45:23	2908	577:15:19	1209	40:29:11	119
Hemet	939:40:28	1542	1060:21:22	2980	428:17:42	1124
San Geronio	145:19:45	3763	215:17:12	568	149:02:58	376
Eisenhower	23:06:49	114	33:56:41	171	28:22:53	136
Desert	102:38:56	412	122:26:14	562	124:31:10	531
JFK	63:07:19	310	65:48:08	296	41:13:24	186

*Total Hours do not include the first 25 minutes of each "Bed Delay" Occurrence.

AVERAGE MONTHLY HOURS VS AVERAGE MONTHLY TRANSPORTS

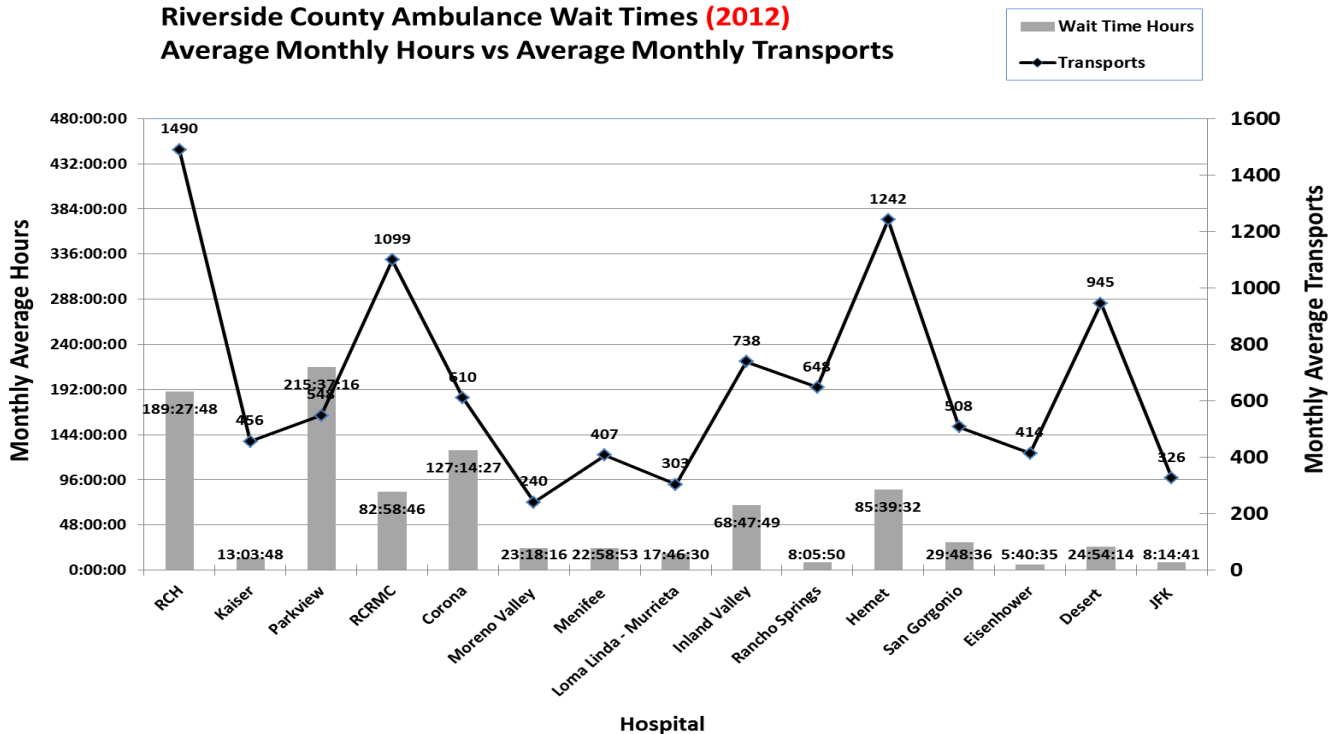
Average monthly hours and average incoming ALS Ambulance transports. To qualify for these charts the duration of the "Bed Delay" (BD) occurrence must be greater than 25 minutes and only the time period after the first 25 minutes is summed.

Riverside County Ambulance Wait Times (2011)
Average Monthly Hours vs Average Monthly Transports



Prepared By: TDouville Riverside County EMS Agency

Riverside County Ambulance Wait Times (2012)
Average Monthly Hours vs Average Monthly Transports

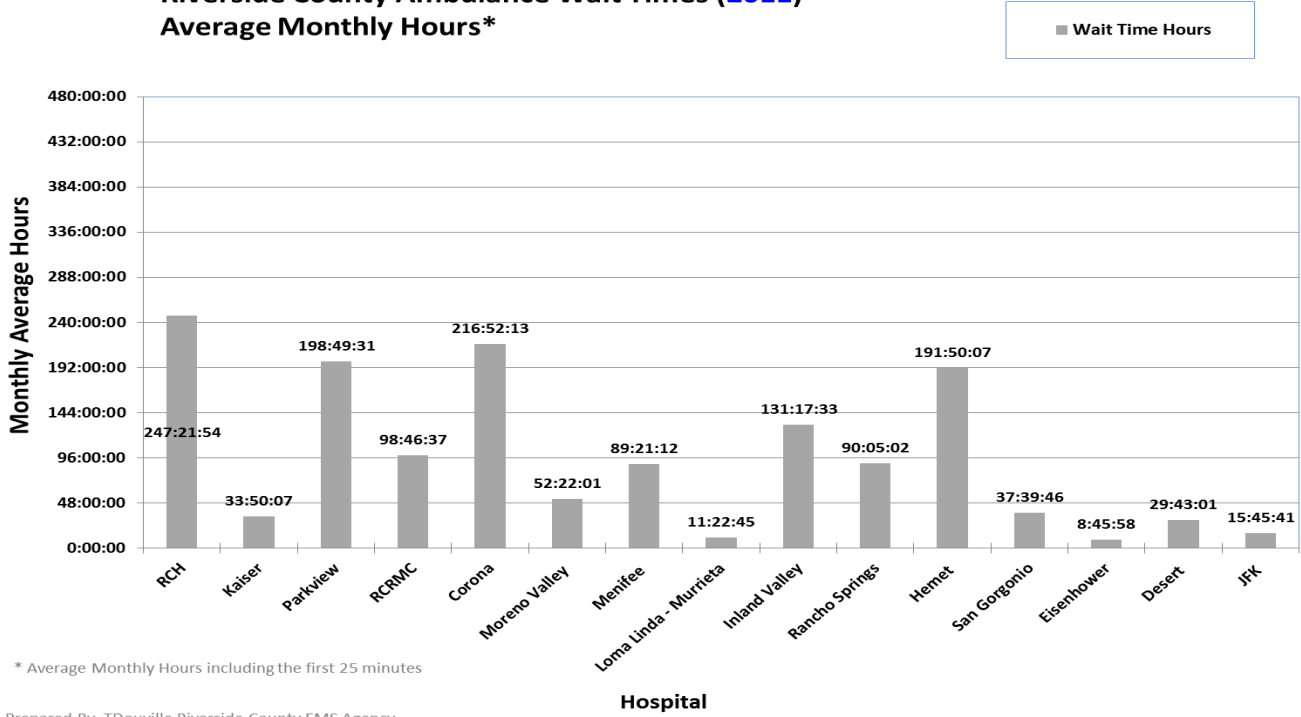


Prepared By: TDouville Riverside County EMS Agency

AVERAGE MONTHLY HOURS - RAW

Average monthly hours; to qualify for these charts the duration of the "Bed Delay" (BD) occurrence must be greater than 25 minutes and the entire time period is summed, including first 25 minutes.

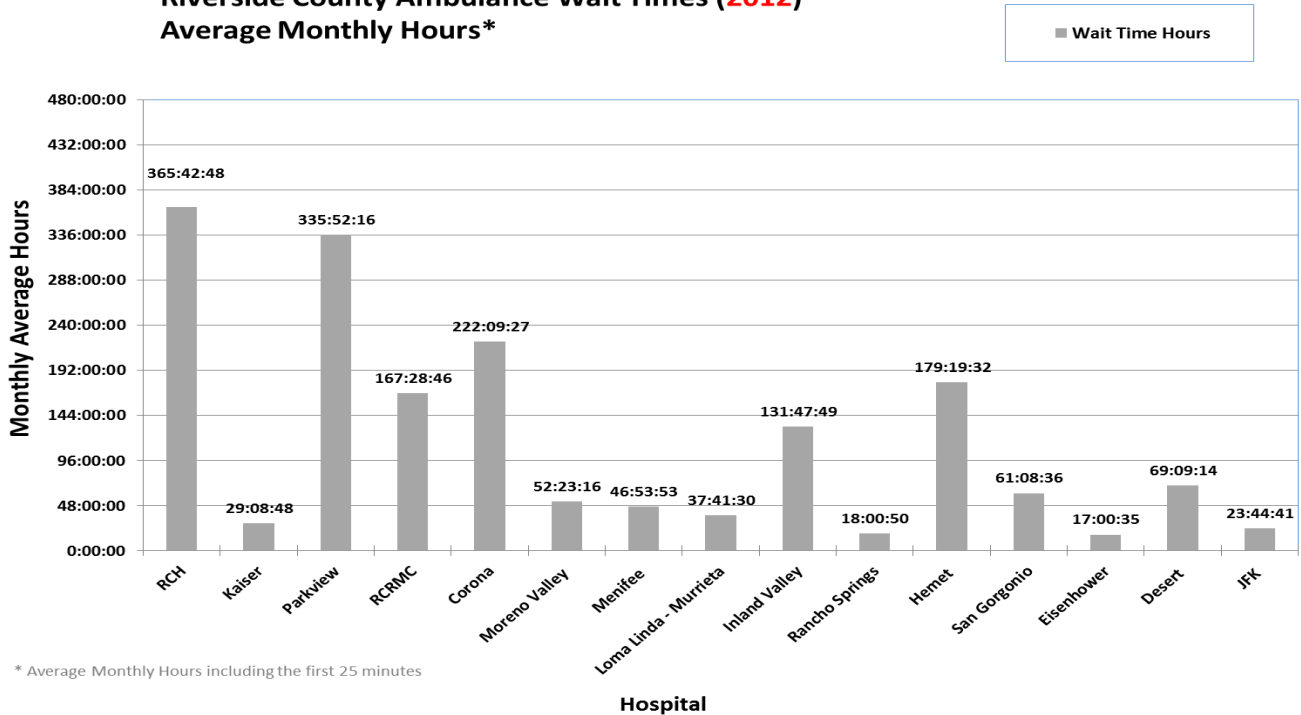
Riverside County Ambulance Wait Times (2011)
Average Monthly Hours*



* Average Monthly Hours including the first 25 minutes

Prepared By: TDouville Riverside County EMS Agency

Riverside County Ambulance Wait Times (2012)
Average Monthly Hours*



* Average Monthly Hours including the first 25 minutes

Prepared By: TDouville Riverside County EMS Agency

Ambulance ED Wait Time Data 2010

Hospital	Total Hours*	Total Hours Raw**	Total ALS Transports	Bed Delay (BD) Occurrence	Compliance%***	Average Delay/BD Occurrence
RCH	4492:02:14	8215:22:14	16871	8936	47%	0:55:10
Kaiser	228:13:15	552:48:15	5890	779	87%	0:42:35
Parkview	1408:19:41	2498:19:41	5982	2616	56%	0:57:18
RCRMC	459:22:28	1038:32:28	12339	1390	89%	0:44:50
Corona	1649:46:36	2747:16:36	6951	2634	62%	1:02:35
Moreno Valley	258:15:33	643:15:33	3477	924	73%	0:41:46
Menifee	621:54:58	1264:24:58	5972	1542	74%	0:49:12
Inland Valley	1772:47:13	3340:42:13	8550	3763	56%	0:53:16
Rancho Springs	1253:45:23	2465:25:23	7776	2908	63%	0:50:52
Hemet	939:40:28	2153:00:28	13912	2912	79%	0:44:22
San Geronio	145:19:45	331:34:45	5445	447	92%	0:44:30
Eisenhower	23:06:49	70:36:49	4070	114	97%	0:37:10
Desert	102:38:56	274:18:56	9853	412	96%	0:39:57
JFK	63:07:19	192:17:19	3458	310	91%	0:37:13
Totals	13,418:20:38	25,787:55:38	110,546	29,687	73%	0:52:07

*Total Hours does not include the first 25 minutes of each "Bed Delay" Occurrence.

** Total Hours Raw includes the first 25 minutes of each "Bed Delay" Occurrence.

*** Compliance% represents the percentage of ALS Ambulance Transport not on Bed Delay.

Ambulance ED Wait Time Data 2011

Hospital	Total Hours*	Total Hours Raw**	Total ALS Transports	Bed Delay (BD) Occurrence	Compliance%***	Average Delay/BD Occurrence
RCH	1571:42:46	2968:22:46	17136	3352	80%	0:53:08
Kaiser	173:06:25	406:01:25	5629	559	90%	0:43:35
Parkview	1371:19:18	2385:54:18	6231	2435	61%	0:58:47
RCRMC	545:44:19	1185:19:19	12604	1535	88%	0:46:20
Corona	1539:56:42	2602:26:42	6918	2550	63%	1:01:14
Moreno Valley	285:04:10	628:24:10	2994	824	72%	0:45:45
Menifee	568:04:22	1072:14:22	5527	1210	78%	0:53:10
LLUMC –Murrieta	61:57:57	136:32:57	2061	179	91%	0:45:46
Inland Valley	879:15:32	1575:30:32	8301	1671	80%	0:56:34
Rancho Springs	577:15:19	1081:00:19	7579	1209	84%	0:53:39
Hemet	1060:21:22	2302:01:22	14636	2980	80%	0:46:21
San Geronio	215:17:12	451:57:12	5712	568	90%	0:47:44
Eisenhower	33:56:41	105:11:41	4460	171	96%	0:36:55
Desert	122:26:14	356:36:14	10303	562	95%	0:38:04
JFK	65:48:08	189:08:08	3406	296	91%	0:38:20
Totals	9071:16:27	17,446:41:27	113,497	20,101	82%	0:52:05

*Total Hours does not include the first 25 minutes of each "Bed Delay" Occurrence.

** Total Hours Raw includes the first 25 minutes of each "Bed Delay" Occurrence.

*** Compliance% represents the percentage of ALS Ambulance Transport not on Bed Delay.

Ambulance ED Wait Time Data 2012 (January – May)

Hospital	Total Hours*	Total Hours Raw**	Total ALS Transports	Bed Delay (BD) Occurrence	Compliance%***	Average Delay/BD Occurrence
RCH	947:19:01	1828:34:01	7451	2115	72%	0:51:52
Kaiser	65:19:00	145:44:00	2280	193	92%	0:45:18
Parkview	1078:06:22	1679:21:22	2742	1443	47%	1:09:50
RCRMC	414:53:52	837:23:52	5495	1014	82%	0:49:33
Corona	636:12:17	1110:47:17	3051	1139	63%	0:58:31
Moreno Valley	116:31:22	261:56:22	1200	349	71%	0:45:02
Menifee	114:54:24	234:29:24	2034	287	86%	0:49:01
LLUMC –Murrieta	88:52:32	188:27:32	1516	239	84%	0:47:19
Inland Valley	343:59:06	658:59:06	3692	756	80%	0:52:18
Rancho Springs	40:29:11	90:04:11	3238	119	96%	0:45:25
Hemet	428:17:42	896:37:42	6208	1124	82%	0:47:52
San Geronio	149:02:58	305:42:58	2538	376	85%	0:48:47
Eisenhower	28:22:53	85:02:53	2068	136	93%	0:37:31
Desert	124:31:10	345:46:10	4725	531	89%	0:39:04
JFK	41:13:24	118:43:24	1630	186	89%	0:38:18
Totals	4,618:05:14	8,787:40:14	49,868	10007	80%	0:52:41

*Total Hours does not include the first 25 minutes of each “Bed Delay” Occurrence.

** Total Hours Raw includes the first 25 minutes of each “Bed Delay” Occurrence.

*** Compliance% represents the percentage of ALS Ambulance Transport not on Bed Delay.