

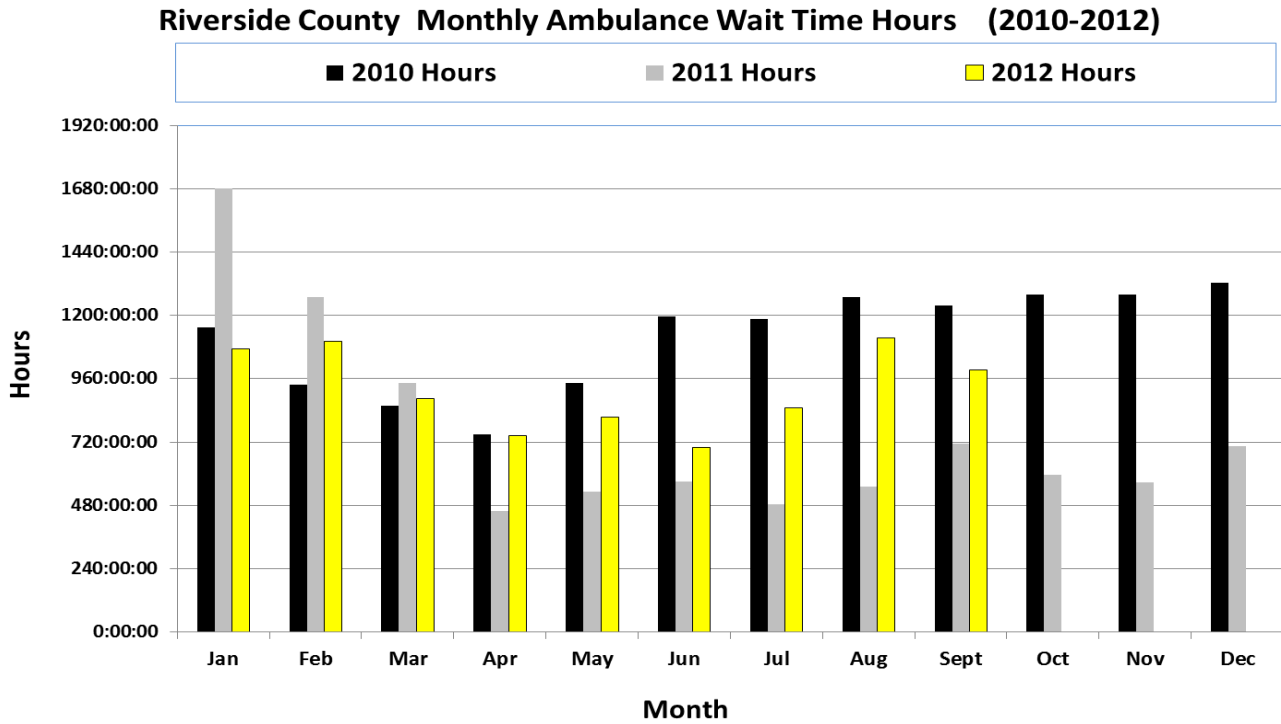


AMBULANCE ED WAIT TIME DATA

October 29, 2012
Report

RIVERSIDE COUNTY AMBULANCE ED WAIT TIME HOURS

Data provided illustrates total ambulance ED wait time hours by month for 2010-2012 by hospitals, within Riverside County. To qualify for this chart the duration of the “Bed Delay” (BD) occurrence must be greater than 25 minutes and only the time period after the first 25 minutes is summed.



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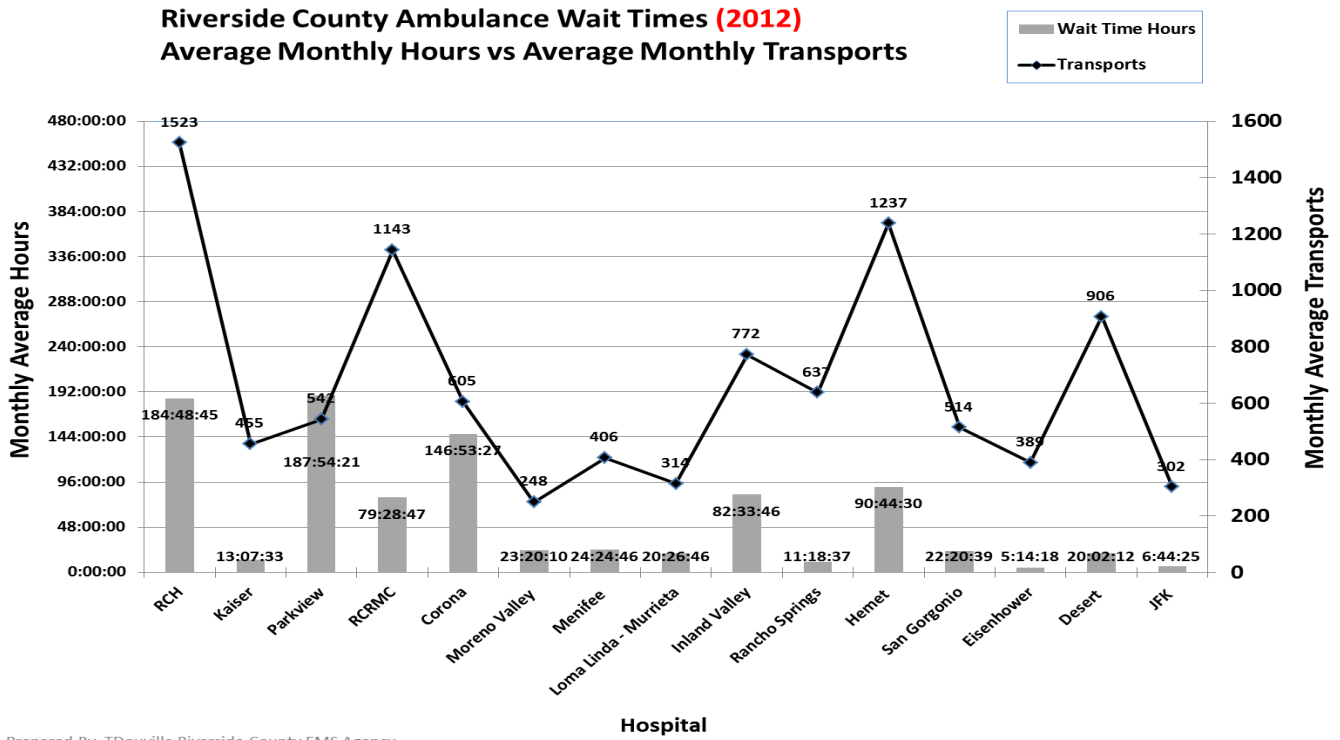
Total Hours* and “Bed Delay” (BD) Occurrences by hospital, Riverside County, 2010-2012

Hospital	2010		2011		2012 (Jan-Sept)	
	Total Hours*	Bed Delay Occurrence	Total Hours*	Bed Delay Occurrence	Total Hours*	Bed Delay Occurrence
RCH	4492:02:14	8936	1571:42:46	3352	1663:18:48	3445
Kaiser	228:13:15	779	173:06:25	559	118:07:56	363
Parkview	1408:19:41	2616	1371:19:18	2435	1691:09:07	2442
RCRMC	459:22:28	1390	545:44:19	1535	715:19:04	1810
Corona	1649:46:36	2634	1539:56:42	2550	1322:01:02	2243
Moreno Valley	258:15:33	924	285:04:10	824	210:01:28	630
Menifee	621:54:58	1542	568:04:22	1210	219:42:58	554
Loma Linda – Murrieta	NA	NA	61:57:57	179	184:00:57	465
Inland Valley	1772:47:13	3763	879:15:32	1671	743:03:56	1638
Rancho Springs	1253:45:23	2908	577:15:19	1209	101:47:34	299
Hemet	939:40:28	1542	1060:21:22	2980	816:40:33	2046
San Geronio	145:19:45	3763	215:17:12	568	201:05:51	528
Eisenhower	23:06:49	114	33:56:41	171	47:08:40	228
Desert	102:38:56	412	122:26:14	562	180:19:44	695
JFK	63:07:19	310	65:48:08	296	60:39:49	280

*Total Hours do not include the first 25 minutes of each “Bed Delay” Occurrence.

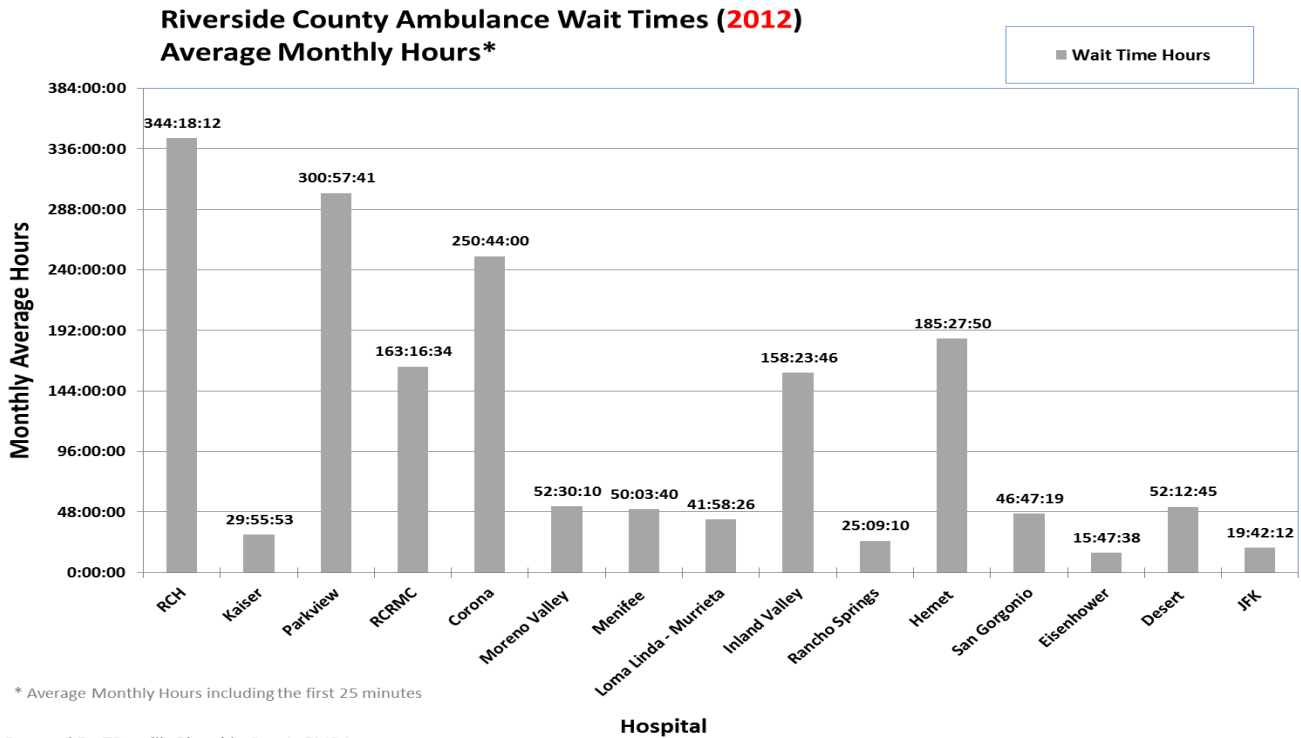
AVERAGE MONTHLY HOURS VS AVERAGE MONTHLY TRANSPORTS

Average monthly hours and average incoming ALS Ambulance transports. To qualify for these charts the duration of the "Bed Delay" (BD) occurrence must be greater than 25 minutes and only the time period after the first 25 minutes is summed.



AVERAGE MONTHLY HOURS – RAW

Average monthly hours; to qualify for these charts the duration of the "Bed Delay" (BD) occurrence must be greater than 25 minutes and the entire time period is summed, including first 25 minutes.



Ambulance ED Wait Time Data 2012 (January – September)

Hospital	Total Hours*	Total Hours Raw**	Total ALS Transports	Bed Delay (BD) Occurrence	Compliance%***	Avg Delay/ BD Occurrence**
RCH	1663:18:48	2878:56:33	13709	3445	75%	0:53:58
Kaiser	118:07:56	223:49:31	4097	363	91%	0:44:32
Parkview	1691:09:07	2467:24:17	4882	2442	50%	1:06:33
RCRMC	715:19:04	1325:26:55	10287	1810	82%	0:48:43
Corona	1322:01:02	1957:18:00	5443	2243	59%	1:00:22
Moreno Valley	210:01:28	411:52:57	2236	630	72%	0:45:00
Menifee	219:42:58	361:52:34	3655	554	85%	0:48:48
LLUMC –Murrieta	184:00:57	305:43:29	2826	465	84%	0:48:45
Inland Valley	743:03:56	1239:03:47	6946	1638	76%	0:52:13
Rancho Springs	101:47:34	183:46:30	5734	299	95%	0:45:26
Hemet	816:40:33	1464:13:54	11137	2046	82%	0:48:57
San Geronio	201:05:51	384:11:46	4623	528	89%	0:47:51
Eisenhower	47:08:40	126:17:22	3498	228	93%	0:37:24
Desert	180:19:44	445:33:54	8156	695	91%	0:40:34
JFK	60:39:49	155:38:30	2722	280	90%	0:38:00
Totals	8,274:27:27	15,635:17:27	89,951	17,666	80%	0:53:06

*Total Hours does not include the first 25 minutes of each “Bed Delay” Occurrence.

** Total Hours Raw includes the first 25 minutes of each “Bed Delay” Occurrence.

*** Compliance% represents the percentage of ALS Ambulance Transport not on Bed Delay.

Ambulance ED Wait Time **Total Monthly Hours*** - 2012 (May – September)

Hospital	May	June	July	August	September
RCH	174:44:10	153:20:57	145:17:09	230:29:26	186:52:15
Kaiser	5:54:51	6:44:01	13:12:26	13:09:04	19:43:25
Parkview	176:01:03	136:57:29	154:37:16	176:03:10	145:24:50
RCRMC	63:26:12	56:56:40	84:36:21	90:40:02	68:12:09
Corona	142:50:03	129:43:41	143:44:36	229:17:26	183:03:02
Moreno Valley	24:07:47	13:46:52	21:51:46	29:17:57	28:33:31
Menifee	11:43:34	15:36:41	18:33:59	23:12:30	47:25:24
LLUMC –Murrieta	19:59:07	11:34:11	10:53:51	32:17:55	40:22:28
Inland Valley	97:58:32	72:03:21	91:35:11	139:46:09	95:40:09
Rancho Springs	7:33:13	6:41:53	13:13:22	20:52:04	20:31:04
Hemet	57:23:56	68:33:20	121:47:10	88:55:42	109:06:39
San Geronio	7:31:02	7:02:04	9:27:06	17:24:38	18:09:05
Eisenhower	2:14:44	3:14:21	3:52:33	7:02:35	4:36:18
Desert	19:13:21	12:22:55	11:49:04	12:15:45	19:20:50
JFK	4:59:05	3:59:36	4:52:49	3:27:41	7:06:19
Totals	815:40:40	698:38:02	849:24:39	1,114:12:04	994:07:28

*Total Monthly Hours does not include the first 25 minutes of each “Bed Delay” Occurrence.

Data for this report was provided by American Medical Response (AMR) to the Riverside County EMS Agency for review and analysis. The data represents only AMR 911/ ALS resources and does not include any other ambulance companies.