



AMBULANCE ED WAIT TIME DATA

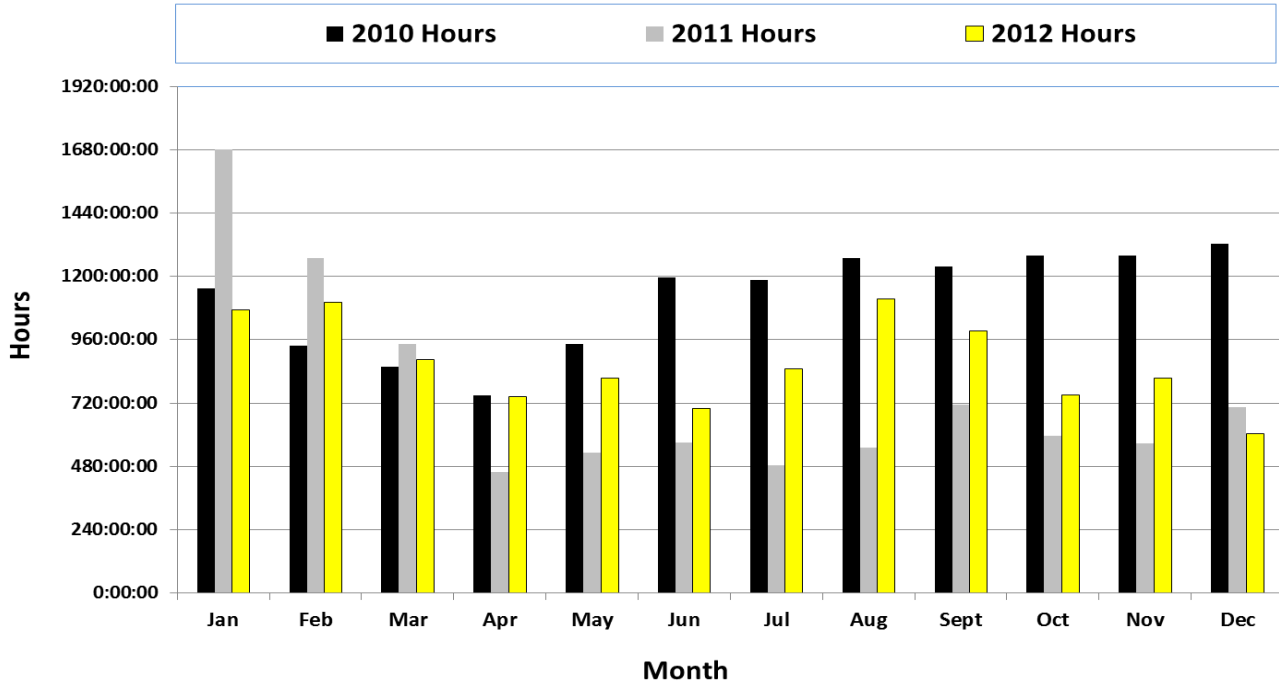
January 16, 2013

EMCC Report

RIVERSIDE COUNTY AMBULANCE ED WAIT TIME HOURS

Data provided illustrates total ambulance ED wait time hours by month for 2010-2012 by hospitals, within Riverside County. To qualify for this chart the duration of the “Bed Delay” (BD) occurrence must be greater than 25 minutes and only the time period after the first 25 minutes is summed.

Riverside County Monthly Ambulance Wait Time Hours (2010-2012)



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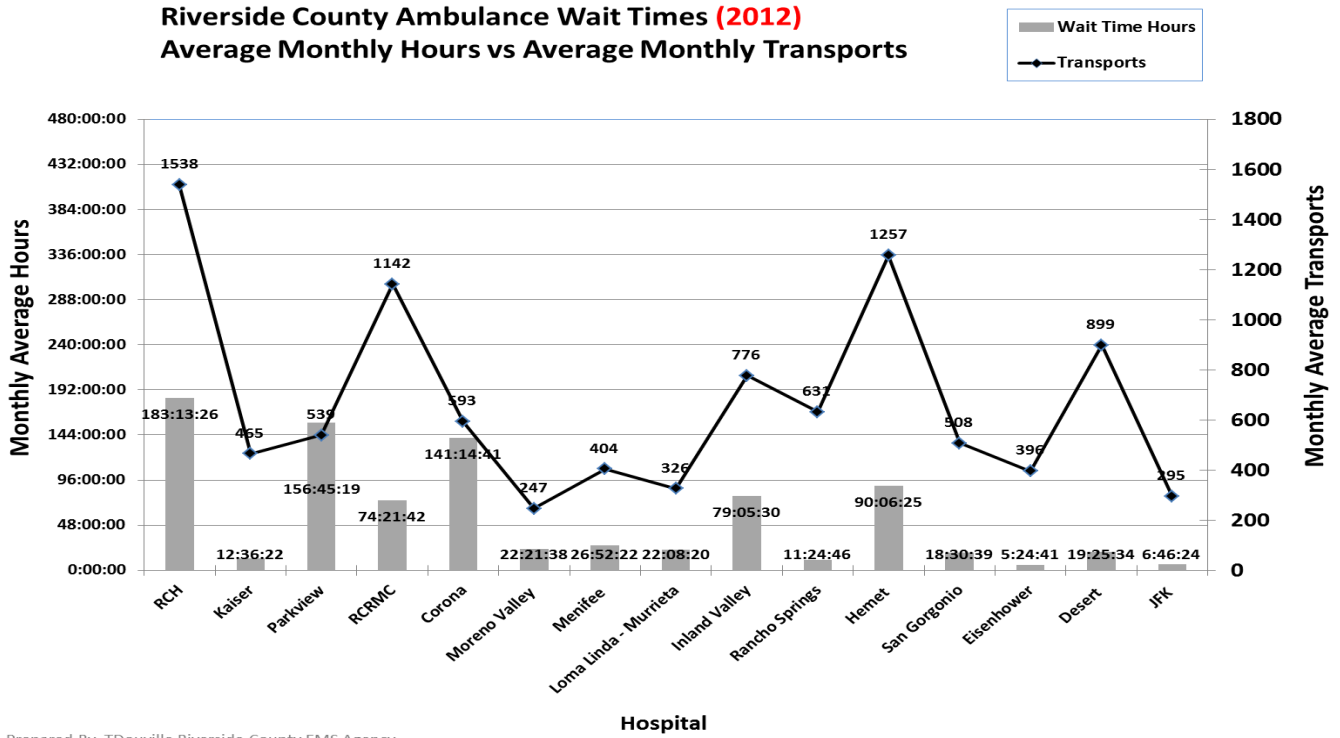
Total Hours* and “Bed Delay” (BD) Occurrences by hospital, Riverside County, 2010-2012

Hospital	2010		2011		2012	
	Total Hours*	Bed Delay Occurrence	Total Hours*	Bed Delay Occurrence	Total Hours*	Bed Delay Occurrence
RCH	4492:02:14	8936	1571:42:46	3352	2198:41:11	3953
Kaiser	228:13:15	779	173:06:25	559	151:16:22	472
Parkview	1408:19:41	2616	1371:19:18	2435	1881:03:47	2833
RRCMC	459:22:28	1390	545:44:19	1535	892:20:22	2276
Corona	1649:46:36	2634	1539:56:42	2550	1694:56:09	2803
Moreno Valley	258:15:33	924	285:04:10	824	268:19:32	809
Menifee	621:54:58	1542	568:04:22	1210	322:28:21	791
Loma Linda – Murrieta	NA	NA	61:57:57	179	265:40:04	675
Inland Valley	1772:47:13	3763	879:15:32	1671	949:05:59	2134
Rancho Springs	1253:45:23	2908	577:15:19	1209	136:57:10	417
Hemet	939:40:28	1542	1060:21:22	2980	1081:16:55	2720
San Geronio	145:19:45	3763	215:17:12	568	222:07:47	595
Eisenhower	23:06:49	114	33:56:41	171	64:56:15	320
Desert	102:38:56	412	122:26:14	562	233:06:47	788
JFK	63:07:19	310	65:48:08	296	81:16:43	337

*Total Hours do not include the first 25 minutes of each “Bed Delay” Occurrence.

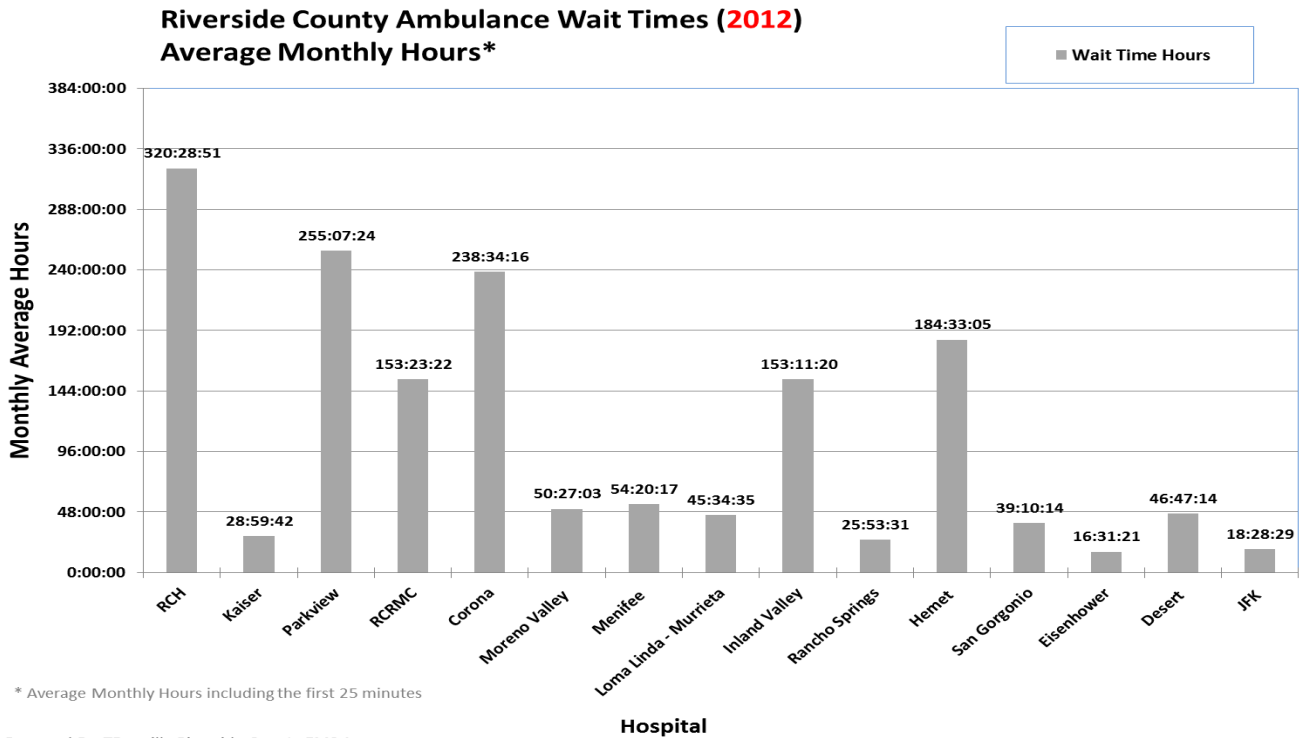
AVERAGE MONTHLY HOURS VS AVERAGE MONTHLY TRANSPORTS

Average monthly hours and average incoming ALS Ambulance transports. To qualify for these charts the duration of the "Bed Delay" (BD) occurrence must be greater than 25 minutes and only the time period after the first 25 minutes is summed.



AVERAGE MONTHLY HOURS – RAW

Average monthly hours; to qualify for these charts the duration of the "Bed Delay" (BD) occurrence must be greater than 25 minutes and the entire time period is summed, including first 25 minutes.



Ambulance ED Wait Time Data 2012

Hospital	Total Hours*	Total Hours Raw**	Total ALS Transports	Bed Delay (BD) Occurrence	Compliance%***	Avg Delay/ BD Occurrence**
RCH	2198:41:11	2878:56:33	18455	3953	79%	0:58:22
Kaiser	151:16:22	223:49:31	5577	472	92%	0:44:14
Parkview	1881:03:47	2467:24:17	6463	2833	56%	1:04:50
RCRMC	892:20:22	1325:26:55	13706	2276	83%	0:48:31
Corona	1694:56:09	1957:18:00	7117	2803	61%	1:01:17
Moreno Valley	268:19:32	411:52:57	2958	809	73%	0:44:54
Menifee	322:28:21	361:52:34	4846	791	84%	0:49:28
LLUMC –Murrieta	265:40:04	305:43:29	3906	675	83%	0:48:37
Inland Valley	949:05:59	1239:03:47	9316	2134	77%	0:51:41
Rancho Springs	136:57:10	183:46:30	7577	417	94%	0:44:42
Hemet	1081:16:55	1464:13:54	15080	2720	82%	0:48:51
San Geronio	222:07:47	384:11:46	6094	595	90%	0:47:24
Eisenhower	64:56:15	126:17:22	4753	320	93%	0:37:11
Desert	233:06:47	445:33:54	10787	788	93%	0:42:45
JFK	81:16:43	155:38:30	3534	337	90%	0:39:28
Totals	10,443:33:24	13,931:09:59	120,169	21,923	82%	0:53:35

*Total Hours does not include the first 25 minutes of each "Bed Delay" Occurrence.

** Total Hours Raw includes the first 25 minutes of each "Bed Delay" Occurrence.

*** Compliance% represents the percentage of ALS Ambulance Transport not on Bed Delay.

Ambulance ED Wait Time **Total Monthly Hours*** - 2012 (August – December)

Hospital	August	September	October	November	December
RCH	230:29:26	186:52:15	219:56:18	173:45:00	141:41:05
Kaiser	13:09:04	19:43:25	9:32:06	9:48:33	13:47:47
Parkview	176:03:10	145:24:50	53:31:45	92:39:20	43:43:35
RCRMC	90:40:02	68:12:09	62:34:44	66:14:29	48:12:05
Corona	229:17:26	183:03:02	113:01:18	157:37:17	102:16:32
Moreno Valley	29:17:57	28:33:31	21:43:24	19:04:12	17:30:28
Menifee	23:12:30	47:25:24	36:01:34	36:37:09	30:06:40
LLUMC –Murrieta	32:17:55	40:22:28	26:30:38	24:22:46	30:45:43
Inland Valley	139:46:09	95:40:09	72:15:23	82:20:36	51:26:04
Rancho Springs	20:52:04	20:31:04	15:15:22	11:04:36	8:49:38
Hemet	88:55:42	109:06:39	81:05:00	104:56:38	78:34:44
San Geronio	17:24:38	18:09:05	6:01:02	5:49:57	9:10:57
Eisenhower	7:02:35	4:36:18	7:01:16	7:52:17	2:54:02
Desert	12:15:45	19:20:50	17:42:41	16:06:45	18:57:37
JFK	3:27:41	7:06:19	7:35:24	6:51:11	6:10:19
Totals	1,114:12:04	994:07:28	749:47:55	815:10:46	604:07:16

*Total Monthly Hours does not include the first 25 minutes of each "Bed Delay" Occurrence.

Data for this report was provided by American Medical Response (AMR) to the Riverside County EMS Agency for review and analysis. The data represents only AMR 911/ ALS resources and does not include any other ambulance companies.